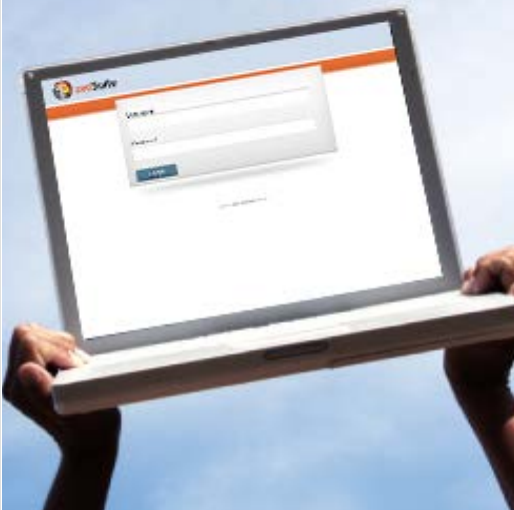




Get the on-demand visibility you need into your sales cycle to close more business anytime, anywhere.

Extend your SAP® Business One CRM capabilities to the ones who need it most – your sales team.



zedCustomer Portal for SAP Business ByDesign

Build Customer Loyalty in the Cloud

Now that you are experiencing all the benefits that SAP Business ByDesign can bring to your business, isn't it time to take the next step and extend those benefits to your customers online? Built specifically to integrate with SAP Business ByDesign, zed Customer Portal empowers your customers, providing them a self-service window to interact with your business 24/7. Whether customers want to view their billing and account information, access open documents or log service calls, zed Customer Portal delivers a secure, flexible, user-friendly experience each and every time.

Above all, zed Customer Portal can be up and running in hours – customized to fit your business without requiring the skills of a Developer or Consultant. Hosted on Amazon's Elastic Compute Cloud (Amazon EC2), zed Customer Portal provides your customers with

the information they need on-demand. A software-as-a-service (SaaS) model, you pay a simple monthly fee per tenant. With user management located inside SAP Business ByDesign, you can easily set up new accounts and passwords – with no SAP Business ByDesign data ever stored on our server.

Leverage the investment and commitment you have already made to your business with SAP Business ByDesign, and extend it to the people that matter most – your customers. Let your customers' benefit from a high quality self-service experience with a proven solution for SAP small to mid-sized business software. The result: reduce service costs, strengthen customer relationships and outshine your competitors.

zed Customer Portal Key Features

Software As A Service (SaaS) Multi-tenant model – Hosted on Amazon's Elastic Compute Cloud (Amazon EC2), you pay a low monthly fee per tenant and receive a uniquely branded design. Be up and running in hours with seamless software updates that are transparent to users.

Provide Self Service To Customers - Customers can easily view profile information, sales order histories and billing and payment information.

Ensure Secure Access - Unique user name and password protected access to customer information and account details with no SAP Business ByDesign data stored on our server.

Real-Time Integration With SAP Business ByDesign - Account details are pulled real time from SAP Business ByDesign through custom A2X services, ensuring customers view the most recent data and transactions.

Branded To Reflect Your Business - With an easy to use WYSIWYG editor, the Customer Portal allows you to import your logo, add images and edit content blocks for key marketing messages. Edit labels and drag and drop data fields to create a saved layout customized for your customers.



Customer Portal Benefits

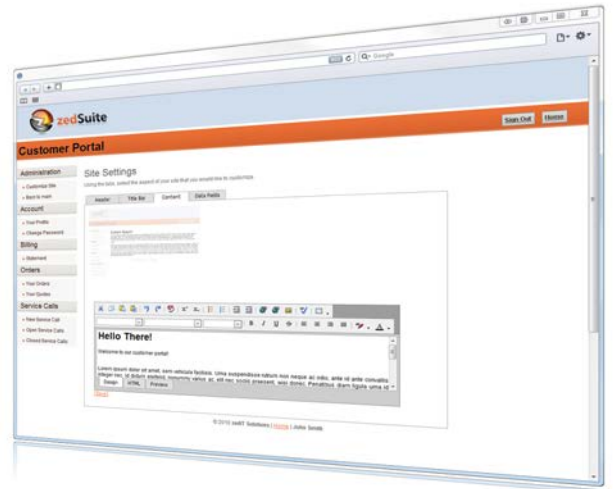
Superior customer service and support – Provides complete customer history, sales, quoting history, invoice history as well as current activity. Easily provide customer support for the portal through 'impersonate user' functionality.

New marketing and selling opportunities – Dedicated sections to promote products, services and provide special offers exclusive to your customers that access the portal.

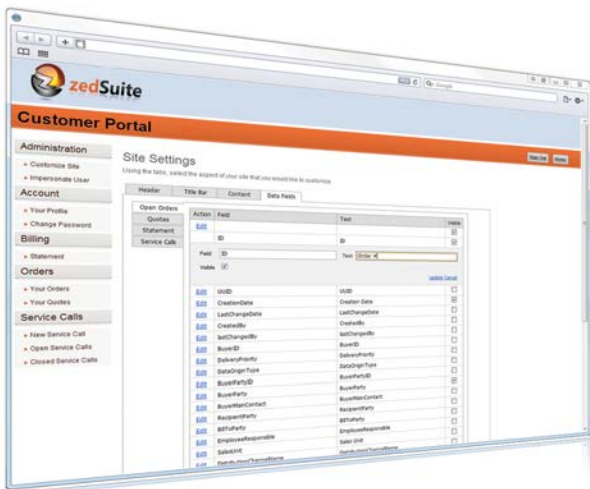
Reduce administration costs – The Customer Portal enables companies to move in a paperless direction, reducing time and material related to accounting and service.



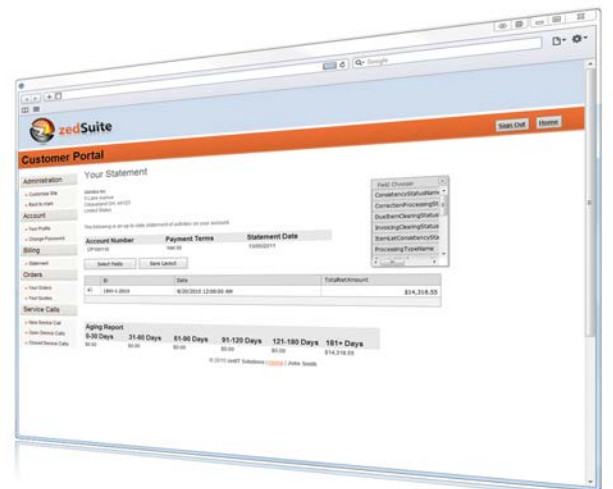
zed Customer Portal's clear layout and simple navigation ensures your customers can easily find the information they need.



Use zed's WYSIWYG editor to easily update content and messaging – no technical skills required. Place key marketing messages and special offers in front of your customers each and every time they log in.



Customize label names and drag and drop fields to create a custom layout for your customers.



Enable customers to easily view their account information online in real-time, saving you time and administrative costs.



zedSuite

Get Started Today

Contact your SAP® Partner or visit us at www.zedsuite.com

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